

Quality Policy

“The key to our success lies in the ability to interpret the needs of our clients”.

Our reputation has been built on the quality of our services, the ability to act speedily yet professionally, to be competitive and to meet, or exceed, our customers needs and wants and to meet any legal / regulatory requirements. Work Environment shall be maintained and managed at an appropriate level to the process and to meet legal and regulatory requirements.

We aim to continually comply with the requirements of our quality system as defined in ISO 9001:2015 whilst maintaining our main asset – to respond to the customers requirements, through the people we employ.

Conformance to the procedures as stated in the Quality Manual shall be mandatory.

Work Environment shall be maintained and managed at a level appropriate to the process.

This objective will be met through our commitment to continuous improvement in all that we do. In this way we will assure that our policy for customer satisfaction is achieved.

Quality objectives shall be established and reviewed at the management review meetings.



Michael Fay
Managing Director

Version	Date	Description	Approved by
A	22.11.16	Initial version	Steve Beeching
B	10.10.18	ISO standard update	Steve Beeching